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Cellphone Malware / Hacking?

Symptoms: Consistent through time unless otherwise noted, across Blackberry models (8830 and 9930) and among multiple devices of the same model which indicates it's not a hardware problem.

Cellphone: Verizon Blackberry 8830 and 9930 (vanilla), Google Maps is the only ap installed. Few photos and notes - little other stored data. Very conventional, low activity use. The cellphone provides tethered Internet access for my laptop.

- **Extremely short battery life**, even for new cellphones with brand new batteries.
- Cellphone **locks up frequently and has to be reset**, often **at least 3 - 4 times a day**. If I don't use the cellphone for an extended period of time, 12 hours or overnight, is usually has to be reset.
- The **reset time is unusually long** (alt -right shift- del). When I get a brand new Blackberry, the reset time is normal. Something happens and the reset time suddenly increases dramatically.
- The cellphone **often resets for no reason**, even when it's sitting unattended. When the cellphone automatically resets this way, it sometimes **recovers with the ringer set to silent**.
- The cellphone **ring volume is often changed to silent** and/or **Wi-Fi, Bluetooth and/or NFC are turned on** as if the cellphone is under someone else's control.
- The **Internet browser often closes*** and has to be reopened when I'm reading web pages online.
- When **strangers call** my cellphone for the first time, my **cellphone often does not ring**. They hear my phone ringing and my voice mail message. There is no indication of an inbound call or a cellphone message on my phone. Regular callers are usually connected without a delay or problems.
- I tried to install **SMobile Systems Cellphone Spyware Protection**, a U.S. Government favorite, on my Blackberry 8830 in 2009 but it **would NOT install**. SMobile systems said they had 10,000 Blackberrys 8830s like mine running their software. They said *"it must be something in the network."* The software would not install on a brand new Blackberry I bought to try to evade any existing malware.
- My cellphone **Voice Mail messages often appear many hours or even days late** without any indication of an inbound call on my cellphone. Voice mail messages from regular callers usually appear promptly. Voice mail messages I deleted many weeks and even months or years ago sometimes reappear in my Voice Mail Box for no reason. Someone is trying to *Gaslight* me.
- I often watched calls come into my cellphone and **saw both the calling number and the voice mail message indicator disappear** before I could pick up the phone. **This has NOT happened recently**.
- When I called companies with large customer service groups I often got the **same customer service agent over and over again**. This is a statistical impossibility. Incoming calls are routed to the next available customer service agent. On repeated calls I should be connected to many different agents.
- **People often complain that I did not return their calls** when I did not receive their Voice Mail message and I did not have an inbound call indication on my cellphone.
- I was blocked from viewing Marcy Wheeler's EmptyWheel.net site with a *"This connection has been disallowed by your Administrator."* It now reads *"Unable to connect using the current security settings. Please contact your service provider."* I now also get this message for TheIntercept.com *
- **Google was coming up in foreign languages**. I use <http://Google.com/ncr> for No Country Redirect.*
- **Verizon claimed they could find nothing wrong** with my cellphone or their service when I complained to them and the FTC in the 2008 - 2009 time frame.
- The cellphone **often lit up for no reason** when left unattended. This has not happened recently.

* **May be due to an outdated browser/cellphone** - I use the default vanilla Blackberry browser (IE icon)