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## **Sabotage? You decide if all this was accidental or intentional:**

While at home in Atlanta in December 2014 - January 2015, I carefully selected highly rated companies to install: 1) a new main water line to the street and, 2) a new roof. Here is what happened:

### **New Water Line** (December 2014):

1) The City of Atlanta *Call Before You Dig* contractor who was sent to mark the utility lines failed to mark the gas line correctly. When the contractor returned, he talked loudly non-stop on his cellphone the entire time he was on site and made it very clear he didn't care about doing the job well. The details are contained in the 12/8/2014 complaint letter I wrote Atlanta Gas Light Company.

2) I specifically told my plumbing contractor I wanted a continuous line of Plex piping from the water meter by the street into my home. The worker who came to do the work insisted on installing a shorter piece of Plex that required a Shark Bite connector 52" below ground level, 18" outside of the foundation of my home.

The worker refused to use the new Shark Bite connector I'd purchased and installed a used Shark Bite connector from his truck. Without any support beneath the connection, the used Shark Bite connector was a ticking time bomb waiting to explode. When I told him that wasn't what we had agreed on, he said to call them back if it leaked. I told him I'm out of town a great deal and that wouldn't work. He refused to change it.

The same worker failed to check the connection he made into the interior plumbing of my home. When I turned on the water myself to check it shortly before the worker and his helper left, the Shark Bite connector flew apart and drenched me. The worker said it was a defective Shark Bite connector and that he could come back in a week or ten days to fix it.

I told his boss to keep the \$300 deposit I'd paid for the work, and he accepted it without argument. I called another plumbing contractor to redo the work. The details of the problems were in text messages that mysteriously disappeared from my cellphone shortly after it happened.

### **New Roof** (January 2015):

Bell Roofing sent a crew who spoke no English while their foreman was on vacation. At the end of the first day, when they had two full pallets of new roof shingles to work with, the crew installed badly curled roof shingles on the front of my house. The crew boss said to wait until it was 85 degrees. (This was January.)

After I sent photos of the curled shingles to Bell Roofing the next morning, they agreed to replace the curled shingles. With a full pallet of new roof shingles to work with, the crew then installed roof shingles that were badly mismatched in color to the other parts of the front roof. My new front roof looked patched.

**When GAF came out several weeks later to check my roof, they found that: 1) the color of the roof shingles was definitely different, and 2) the lot numbers were different. 3) GAF agreed to replace the entire front roof for me at no charge. GAF said this sort of color mismatch was highly unusual.** The details are documented in my 1/3/2015 and 1/20/2015 letters to the owner of Bell Roofing.